

# The Trillium Times

*“Connecting People with Communities”*

Quarterly Newsletter

Trillium Services | Paragon Associates | Trillium Works!

June 2007

## Congratulations to Jill Blais, ARRM Cares Award Recipient!

*The ARRM Cares Award is given to direct support professionals who show professional integrity and innovative practical approaches in providing exemplary care and service. Jill was nominated for the award based on her work with Vern & Jen Erickson. The article written for Jill's nomination follows:*



**Left: Vern & Jen meeting with their real estate agent.**

**Right: Jill, Vern & Jen at the Renaissance Festival sporting the costumes designed by Jill.**



“Jill Blais has worked for Trillium Services for the last five years. During those five years she has provided support services to a young couple who, at the time Jill began her employment with them, had just started living together. When the couple became engaged, Jill was a key player in helping them plan their wedding. She was a trusted voice that the couple relied on to help them make those tough planning decisions for their big day. More recently, Jill has assisted the couple in purchasing their first home. From meeting with the bank, touring houses, and

to make informed decisions. Jill’s role as a staff person has evolved over the years as the consumers she works for have more clearly defined the role they want their staff people to play in their lives. The relationship between Jill and the two consumers she works for is one that is characterized by mutual respect and trust.”

Jill received her award at the 2007 ARRM Conference held in St. Paul, MN. Vern and Jen attended the ceremony with Jill and were there to help present Jill with her plaque. When asked about the day Vern stated “Jill deserves the award and more for all of the things she has helped us accomplish over the years.” Our sincere thanks and gratitude go out to Jill and to all of our employees who help the consumers we serve reach for their dreams.



**Jen & Vern presenting Jill with her award at the ARRM Conference.**

**“Jill deserves the award and more...” -- Vern Erickson**

researching home insurance options, Jill has been there to clarify, provide reassurance, and make sure that the consumers she works for had enough information to be able

-- Kari Aanenson

### Table of Contents

Welcome/Intros	Page 2	Health Beat	Page 8
Directors' Corner	Page 3	Trillium Works! in Action	Page 8
Employee of the Month	Page 4	Interesting New Eats	Page 9
Earthnotes	Page 5	What's Cooking	Page 9
Employee of the Month	Page 5	Movie Critics	Page 10
Familiar Faces	Page 6	Training Director's Corner	Page 10
Hidden Talents	Page 7	Trillium Anniversaries	Page 11
Integration Celebration	Page 7		

*Celebrate!*  
**SURVEY OUTCOME**  
**Three-Year Accreditation**  
*See page 3!*

# WELCOME!



Tara

## Tara Wilson

Hello, my name is Tara Wilson and I'm new at Trillium Services. I'm living in Duluth with my parents along with 3 dogs, 2 cats and 1 rabbit. I'm currently working in School District 709 and have been there almost 8 years now. I collect Scooby Doo and Celestial items. I love going to rummage sales, picnics, shopping, bowling and to movies (I like horror or action). I also enjoy going out to eat (Gordy's Hi Hat in Cloquet is my favorite).

## Malina Ulvi

Hi, I'm Malina. I attend Lake Superior College. I also work part-time at JCPenney's. I like to go to movies, watch TV and anime, read mangas (Japanese comic books) and read fantasy and sci-fi books. I enjoy listening to music, and playing and chatting with friends on my computer. The kinds of music that I like are pop, rap, techno, some country, and rock. My favorite TV show is House.



Malina



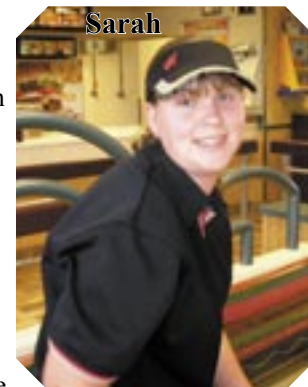
Phoy & Yasmin

## Yasmin Ahmad

Hey, my name is Yasmin. I love to play basketball. My goal is to play Basketball for the University of Minnesota Duluth. My favorite teams are the Lynx and Timberwolves. My favorite player is Michael Jordan. I love to dance, shop, watch movies, hang out with friends and spend time with my mother (pictured). Also, I'm in my second year of college at Lake Superior College. I have one more year there and then I'm going to transfer to UMD.

## Sarah Kamp

Hello everyone, my name is Sarah Kamp and I am new to Trillium Works! I live with my mom and dad and love to hang out at home with them. Purple is my favorite color. I like to go out to eat with my friends and family and to go shopping. I work at Burger King on London Road and am excited to start looking for a volunteer job as well. I love animals and would like to find a volunteer job taking care of puppies. I love to dance. I have been dancing almost my entire life.



Sarah

Hello! My name is **Rebecca Linn-Rands** and I am the new Program Supervisor for the Palisade, Ramsey I, and Selfridge homes. It is a privilege to be accepted into each home with such a warm welcome and I look forward to what the future may bring. Thank you to all who have welcomed me with smiling faces!

Hello! My name is **Amanda Porath**. I'm the new Program Supervisor for Jackson Estates. I graduated from UMD with a Bachelors Degree in Applied Science, majoring in Psychology. I have been working in this field for eight years now and I love it! When I'm not working, I can be found down by the lake.

Who thinks yellow is the greatest color ever to be seen by the human eye? Who loves to go to movies by herself hoping there is no one else in the theater so she can enjoy the movie all alone? Whose

# INTROS!



Standing (l to r): Rebecca, Julie, & Amanda Kneeling: Josh

dream is to one day sing in a Broadway musical? Who hates the taste of mayonnaise but loves thousand island dressing? Who doesn't like chocolate? Whose goal is to run a marathon by the time she is thirty? Whose life dream is to see everyone she loves just be happy? It is me! **Julie Gronski** new Director of Trillium Works! I just wanted to tell you a little about myself. I am very excited to get to know all of you!

Hi my name is **Josh Howie**. I am a new program supervisor in Trillium Works! I am originally from Luck, Wisconsin. I graduated from the University of Wisconsin Superior in 2005 with a B.S. in History and Political Science. I started at Trillium in September of 2006, before that I lived in Japan and taught English to preschool kids.

# Trillium Services, Inc. & Trillium Works! Awarded Three-Year CARF Accreditation



## DIRECTOR'S CORNER

-- by Angela Gustafson



**Trillium Services and Trillium Works! is proud to announce a three-year CARF Accreditation in the following programs:**

**Community Services:**

- Community Housing
- Community Integration
- Family Services
- Supported Living

**Community Employment Services:**

- Job Development
- Job Supports
- Job Site Training

CARF is an international non-profit accrediting body whose mission is to promote the quality, value and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF, the accrediting body establishes person focused standards to help organizations measure and improve the quality of their programs and services.

After much anticipation, Trillium was visited by CARF Surveyors on April 23-25th. CARF met with nearly forty of our stakeholders and visited ten of our residential homes to collect information about our services. CARF provided us with feedback to improve our services. In addition, CARF complimented the strengths within our services. Exemplary Conformance was noted in regards to our use of the PATH process as a tool to support individuals served in supporting their dreams. In addition, Exemplary Conformance was noted in the area of community inclusion with special regards to the Trillium Task Force and Nature Rocks.

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This accreditation decision represents the highest level of accreditation that can be awarded to an organization and shows substantial conformance to the standards established by CARF. Thank you to everyone who was involved in the CARF process, we appreciate your efforts and dedication!

# Thank You!

*Thank you to everyone who participated in the carf survey April 23-25th. We appreciate your efforts and dedication.*



# EMPLOYEE OF THE MONTH AWARDS...



*Axel Olson*

## APRIL



“ Sean really enjoys working with Axel. -- Kit Kunze, parent ”

**Axel & Sean catch a ride on the bus.**

Axel Olson is one of those employees who maintains a high standard of excellence but does it in a quiet, steady, unpretentious manner. Since 2003, Axel has worked in several programs at Trillium (Family Services, Residential and Works!) and has consistently done a great job in all of them. Consumers and families have specifically commented

“ He’s a great guy. -- Paul Hawley ”

on how they trust Axel and enjoy having him as a staff person. He is a dedicated employee who displays a lot of initiative as well as the ability to motivate the consumers he works with. Axel is a great role model for giving back to the community. He, along with another staff person, raised money and volunteered to go on a missionary trip with his church group to Africa to help

“ He’s polite & respectful. -- Cathy Hawley ”

out those in need. Axel is reliable, dependable and an all-around likeable guy and we are glad that he continues to find time working around his busy schedule going to college for a nursing degree and being a devoted husband and father to a new baby!  
-- Gloria Walters



## MAY

“ Bill is a good staff who does well at helping me connect with my community. --Jeff Hietala ”



*Bill Lancaster*

**Lee, Jeff, Bill, Mike, and Jeff enjoying the great outdoors!**

William “Bill” Lancaster works with Mike, Lee, Jeff and Jeff as a Weekend Recreational Specialist at Crosley. You may also find him helping out at several other homes, London Road, Swan Lake or Jackson to name a few. He is an outstanding role model who excels at promoting community inclusion for everyone he serves. A former Special Olympics coach, his tireless energy and enthusiasm for seeing people break barriers and reach their goals makes him popu-

“ I like Bill. He helps me whenever I need help. -- Jeff Arfman ”

lar among those who know him. This past summer, he helped two individuals plan and attend a day long visit to the Como Zoo Park and Conservatory in St. Paul. Shortly thereafter he facilitated a larger group trip to the Valleyfair theme park in Shakopee to fulfill a consumer’s birthday wish. And when Mike from Crosley began planning his annual camping trip for this coming August, Bill was his first choice of staff members to share the experience with. It seems whenever a major event is in “the works”, Bill is selected by

those involved to take part. His talent for connecting with people, his positive attitude and his willingness to mentor new staff makes him a great asset to the team. Whether miles away on a trip or in a kitchen helping to prepare a meal, his commitment to seeing people achieve independence is easily recognizable. Congratulations Bill, for being named May Employee of the Month!  
--Kyle Stokes & Brandon LeDoux

“ Bill is always willing to go with me to places like the C.P.F. -- Mike Johnson ”

# APRIL, MAY, & JUNE 2007



## JUNE

“ She’s a very diligent, organized employee who is polite and courteous to everyone. -- Shirley Roine ”



If your paycheck is correct and on time (and it always is) you have just one person to thank. Patty St. Germain or “Payroll Patty”, as she is affectionately known, has been deftly handling Trillium’s payroll for more than two years. Not only does she make a rather complicated payroll seem routine, she does it with a smile and sense of good humor. Patty is always courteous, outgoing and friendly to

“ She’s always smiling and talkative -- happy spirited. ”  
-- Jesse Erickson

co-workers, consumers, and visitors alike. She maintains a positive attitude and always offers her help. Patty is skilled at explaining things in a thoughtful way and using terms we all can understand. Patty’s contributions have not gone

unnoticed. We appreciate her more than just paydays!

-- Renee Hunstad & Jim Annis

“ Patty is always willing to help out and go the extra mile. ”  
-- Rebecca Linn-Rands



## EARTHNOTES

-- by nature rocks!

Although the loon is a bird, it differs from songbirds and waterfowl. How?



The bones of most birds are hollow and light; however, loons have some solid bones that make diving easier, but flying more difficult. This extra weight enables them to dive deep - in excess of 100 feet - to search for food. Once underwater loons can remain there for several minutes. Even though loons are capable of diving deep and for long periods, most dives are shallower and shorter. Because their bodies are heavy relative to their wing size, loons need a runway of 60 or

more feet in order to take off from a lake. When airborne loons can fly more than 75 miles per hour. Another unique characteristic of a loon is its legs. These extremities are set far back on its body, which means a loon cannot walk like other birds. If on dry land, a loon must push itself along on its chest.

Article content from the Ely Echo.

## CARDS FOR SALE

nature rocks! has been busy making unique cards and stationery for our latest fund-raising project. Our greeting cards all have nature-related themes ranging from Minnesota wildflowers, trees, and mammals to clouds to native ‘new moon’ names.



### Pricing:

- A pack of 6 cards is \$5.50
- 12 cards is \$10 (such a deal!)
- A map stationery set is \$6

Cards can be purchased at the Trillium Office. Nature rocks! is a Trillium nature club. Fund-raisers help pay for out-of-town camping and field trips. Thank you for your support!

# FAMILIAR FACES



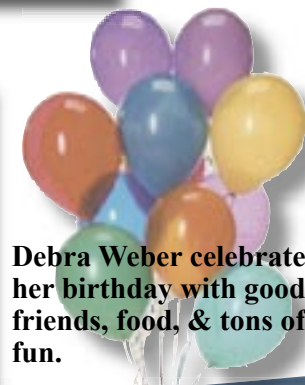
On March 13th a group from Trillium went to the Capitol in support of the Association of Residential Resources in Minnesota (ARRM), which helps get funding for programs like Trillium. Skip Mortensen, Kim Kyrola, Janice Morse, and staff Scott Nelson and Dave Ulvestad made the trip. For most of the group it was the first time at the Capitol and it was a fun learning experience for everyone.

The weather was nice and everyone was in a good mood.

There were a lot of people there to listen to politicians and others give speeches in support of ARRM. When the rally was over, we walked around the building and took pictures. The group sure got their exercise in for the day. Everyone was impressed with the ornate design of the buildings and grounds. Later, we met with Senators Yvonne Prettner-Solon and Tom Huntley. They said they are doing what they can to help.  
--by Skip Mortensen & Scott Nelson



**Skip, Janice, & Kim met with Yvonne Prettner-Solon (second from left) during A Day at the Capitol.**



**Debra Weber celebrated her birthday with good friends, food, & tons of fun.**



**Megan Helmer made fast friends with Nelson, the new office dog in training.**



**Mike Johnson, Jeff Arfman, and Jeff Hietala enjoyed a nice spring day in Canal Park.**

**Jeff also celebrated a birthday recently by going bowling with friends.**



**“Together We Are Better” is Best**

*--by Jay Johnson*



**Mike and Jennifer listen to keynote speaker, Dr. Barbara Luskin (above).**

The United Methodist Church was the location for the first collaborative training effort between Trillium Services, Inc. and Choice, unlimited. On June 1, 2007, the two organizations got together to provide staff an opportunity to participate in a day full of various trainings. The idea for this training came as a result of information obtained from our stakeholders during completion of a PATH in October of 2006. The stakeholders were interested in different organizations getting together to share ideas and knowledge in some type of forum.

The morning began with hospitality and some good eats. The keynote address was given by Dr. Barbara Luskin, PH. D., LP. Dr. Luskin has provided services to people with autism and their families in home, school, and vocational settings. She is also a mother of an adult son with autism. Dr. Luskin provided an enjoyable training experience with laughter and light hearted stories coupled with up-to-date information on the topic.

After lunch, the participants could choose two of four possible trainings to attend. The trainings were on a variety of topics. “Community Connections” centered on community inclusions, valued social roles and natural supports. “The PATH to Possibilities” focused on using Person Centered Planning as a motivational and problem solving tool. Mental illness defined mental health and how mental illness can affect an individual’s life. The Sign Language training was an interaction training where participants could learn and practice basic skills of American Sign Language. The adaptive equipment training assisted individuals in discovering ways to increase independence at both job-sites and at home.

This training was well attended by both organizations. Feedback from the participants was positive on all levels. Most individuals would like to be involved in another collaborative training such as this.

**HIDDEN TALENTS!**

*-- Featuring Patti Wallace*



**“ I have been crocheting all of my life; my grandma taught me when I was little. -- Patti**

As many of you may know, I like to knit and crochet. I pick the colors that I like when I make something. I like to use green, red, light purple and turquoise. I have made scarves, a cup holder, and a cover for my basket. I crochet things to give to my family and

friends when they have fun things going on in their lives like graduations and birthdays.

**Mission and Vision**

*Trillium empowers people to have a voice in conquering barriers and following their dreams.*

**Core Values:**

- ◇ Support Community Contribution.
- ◇ Develop Valued Social Roles.
- ◇ Teach Respect for Self and Others.
- ◇ Utilize Natural Supports.
- ◇ Promote Community Inclusion.
- ◇ Establish Reciprocal Relationships.
- ◇ Acknowledge Dignity of Risk.
- ◇ Build Strength through Capacity.

# TRILLIUM WORKS! IN ACTION

-- by Julie Gronski



Jesse Erickson

We have some new additions to the office team here at Trillium. Megan Helmer and Jesse Erickson have been hired to fill our receptionist position.

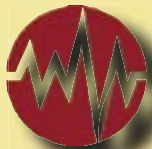
Megan has worked as a receptionist at JC Penney's for four years. She is very personable and enjoys helping people. She takes her job very seriously, is very thorough, and likes to stay on top of things. We are very happy to have another smiling addition to our team.

Jesse also has had some previous experience in the administrative field. He worked for Bodies in Balance in Two Harbors for four years. He did a variety of tasks such as answering phones, filing paperwork, and greeting people. Jesse always meets everyone with a friendly smile and likes to crack jokes with his co-workers.

We are very glad to have two experienced additions to the Trillium Team. Everyone please welcome them and introduce yourself when you see them. Thank you to the both of you for your hard work and dedication. We are happy to have you on board.



Megan Helmer



## THE HEALTH BEAT

-- by Cindy Sanders

### Sneezing, Stuffy Noses: Do you have allergies?

Allergies are an abnormal response of the immune system.

**Some of the most common allergies are dust, food, and pet allergies.**

Dust allergies are caused by tiny dust mites too tiny for the naked eye to see.

Food allergies are not as common, but the number of people who have a food allergy is growing. Symptoms are tingling in the mouth, hives, itching or eczema, swelling of the lips, face, tongue and throat, or other parts of the body, wheezing, nasal congestion or trouble breathing.

Pet allergies, in most cases are not caused by the fur or feathers of your pets, but the small, invisible flakes of animal skin.

The most common allergy is hay fever, it is caused by an allergic response to specific substances in your environment.

You may have seasonal allergy symptoms that start or get worse at a particular time of year, triggered by tree pollen, grasses or weeds. If you're sensitive to indoor allergens such as dust mites, cockroaches, mold or pet dander, you may have year-round symptoms.



### Facts about allergies:

- Mild allergic reactions can include rash, itchy, watery eyes and congestion
- Moderate reactions can include itchiness, and difficulty breathing
- Severe Reactions can include swelling, abdominal pain, cramps, vomiting, diarrhea, or mental confusion or dizziness. ***If you experience any of these symptoms, seek medical attention immediately.***

# AH-CHOO!



## USED CELL PHONES NEEDED...

### Do you have an old cell phone you no longer use?

As long as the battery has a charge, your cell phone can still be used to make 911 calls. Trillium would like to provide these phones to staff who don't own a cell phone.

**If you are able to help us out, please bring your old cell phone, battery, and charger (if possible) to the Trillium Office.**

*Thank you!*

# WHAT'S COOKING?

## Veggie Pizza

-- by Barbara Carlson

### Ingredients:

- 16 oz. cream cheese
- 2/3 c. miracle whip
- 1 tbsp. dill weed
- 1 tsp. minced onion
- Fresh veggies, chopped
- Shredded cheese

### Preparation:

Press 2 packs of crescent rolls on a large cookie sheet.  
 Pierce with a fork.  
 Bake at 400 degrees for 10 minutes. Let Cool.

### Mix Together:

- 2 - 8 oz. packages of cream cheese (softened)
  - 2/3 c. miracle whip
  - 1 tbsp. dill weed
  - 1 tsp. minced onion
- Spread on crescent roll crust

### Add Toppings as desired:

I prefer green peppers, broccoli, cauliflower, carrots, tomatoes, black olives, and cucumbers. Sprinkle top with fancy shredded cheese.

**“This is my favorite and I am making it for my birthday party.”**



**Barb Carlson and Linda Meagher have some great recipes to share. Look for more of their tasty creations in future newsletters.**



**Julio**

## INTERESTING “NEW” EATS

-- by Julio Martinez & Julie Gronski

Julio has eaten at the Burrito Union twice a week since he began working there a couple of months ago. His favorite food item is the complete everything Nachos. The Nachos are full complete with chicken, lettuce, tomatoes, beans, onions, cheese, sour cream, salsa, and guacamole. The décor is amazing; a very relaxed and colorful atmosphere. The bright colors make you feel alive and the artwork captivates the eye. It is a very open space with a lot of room for several people. The Burrito Union is located at 1332 E 4th Street. It has been quite the happening spot since they first opened a couple of months ago; usually the line is out the door. Go get there burritos; they are huge. **Julio has tried just about everything on the menu and tells everyone “it is all great.”** If you want a laid back place to hang out and some great southwest food to eat; head to the Burrito Union. You will not be disappointed.

**Burrito Union**  
 1332 E 4th Street  
 728-4414  
[www.burritounion.com](http://www.burritounion.com)

**“The people that work there are super nice and awesome.”**  
 -- Julio



# THE MOVIE CRITICS

-- by Chris Johnson & Jennifer Wilson



**The Invisible** – Two young teens are invisible to others, one due to his untimely death and the other due to the neglect she’s endured since the death of her mother. A very haunting motion picture that touches me to the very end. -- **B+**

**Spider Man 3** – A strange black entity from another world bonds with Peter Parker and causes inner turmoil as he contends with new villains, temptations, and revenge. Outstanding special effects! Very humorous! -- **A**

**Reign Over Me** – A man (Sandler) who lost his family in the September 11th attack on New York City runs into his old college roommate (Cheadle). Rekindling the friendship is the one thing that appears to help the man recover from his grief. A powerhouse motion picture that moves me & brings tears to my eyes. -- **A+**

**Wild Hogs** – Starring: Tim Allen, John Travolta, William Macy, and Martin Lawrence. This movie is about four best friends who all live very different but busy lives. They decide to get away for a much needed road trip on their motorcycles. Things get interesting when they run into some big trouble along the way! I would recommend seeing this movie as it has some very funny and cute parts. -- **A -**

**Music & Lyrics** – Former 80’s pop artist, Alex, is chosen by the popular new age pop artist “Cora” to write & perform a new song entitled “Way Back Into Love”. With Lyrical help from his “planter”, Sophia, the song is a success & in Cora’s eyes it is ready to be recorded & performed. This movie is full of twists and turns, and is a heart-felt comedy many will enjoy. -- **A-**

**Shrek the 3rd** – Shrek, Fiona, Puss n’ Boots and Donkey add a friend “Arty” to their group. Prince Charming tries to be king and gathers old villains from other fairy tales to try to take over the land, but Shrek and friends work together to stop him. Shrek the third brings some fun with old fairy tales. -- **A+**

## Mark your Calendar!

### Trillium Services Annual Picnic

### Thursday, August 9th, 3-7 pm

### Alternate Rain Date: Tuesday, August 14th

## Attention Employees!

### Mileage Increase Effective June 1st.

**40** As of June 1st, 2007, you are now reimbursed forty cents per mile. Expense sheets indicating the rate change were mailed with your June schedules and are also available at the Trillium Office. Thank you!



## TRAINING DIRECTOR'S CORNER

-- by Jay Johnson

Once again, the summer season is here. Many of the employees are now off of school for the summer months. We will be scheduling a number of trainings per month in an attempt to get employees into all of the required trainings prior to the new school year. Please make every effort to get your required trainings completed during this time. Many employees still have not attended these training. Make sure that you are checking your schedules when you receive them. Thanks to all of you who have completed the Core Curriculums during your first few months of employment with Trillium.

I would also like to take this opportunity to remind you of the importance of following the dress code. Please remember that you are a representative of Trillium Services and a role model for the people that you are working with. Employees must exercise good judgment in their choice of clothing to wear to work. Please remember that summer clothing such as tube or spaghetti strap tops, clothing that show the midriff and short shorts are not work appropriate attire.



# Trillium Services Anniversary Recognition

Trillium Services would like to recognize the following who are celebrating anniversaries in April, May, and June, 2007.

### 14 years!

Barb Carlson

### 10 years!

Terri Forrest  
Natalie Ronn

### 8 years!

Patty Blegen  
Jennifer Forbort  
Crystal Holden

### 6 years!

Anne Reppe  
Jennifer Erickson  
Kevin McNabb  
Nicole Zapp  
Paul Hawley  
Ronelle Lathrop  
Sean Kunze  
Sheri Zauhar  
Theresa

### 5 years!

Jim Benko  
Shannon Hayes  
Josh Hendrickson  
Brandon Lee  
Kate Wallin

### 4 years!

April Bixler  
Darrin Elstad  
Amber Harvey  
George Kelly  
Dana MacDonald  
Linda Meagher  
Jeff Signorelli  
Dave Ulvestad  
Tiffany Jakubek

### 3 years!

Carrie De Toffol  
Collin Maurer  
Kaylee Mlodozyniec  
Jenna Philippi  
Christine Rogers  
Dawn Valure-Abel

### 2 years!

Samn Degerstedt  
Amelia Eickmeyer  
Beth Hofstad  
Eric Johnson  
Laura Kaspszak  
Ed Kristensen  
Cindy Mattson  
Laurie Orbeck-Erickson  
Patty St. Germain

### 1 year!

Terry Beehler  
Renee Busch  
Phyllis Crane  
Frank Dickinson  
Jenna Gilbert  
Barbara Greene-Flaig  
Tim Grenier  
Kristina Hill  
Ben Johnson  
Stephen Kaplan  
Sharon Mattsfield  
Crystal O'Connell  
Kimberly Olson  
Tiffany Peterson  
Stacy Rowan  
Justine Sandstedt  
Kyle Wordelman



We would like to extend a warm welcome to all new consumers and employees. Thank you for joining the Trillium Services team!

## My Trillium Story, by Lanny Gallup

I came to Trillium with the help of a lot of people. I would not trade places with anybody else. I moved into Ramsey Townhomes where Roger, John and I lived for a long time. Then when Parkwood



Natalie

Lanny

I opened I moved in. I've liked it ever since. We go to shows. We go out for coffee. I get everything I want here at Trillium; like treats, ice cream, cookies, and bananas. My favorite thing to do is going to Black Bear Casino. Sometimes I win and sometimes I lose. It depends on how my luck is.

Kudos to **Natalie Ronn** who is celebrating her ten-year employment anniversary this quarter. We appreciate your talent & dedication.  
-- Jennifer Steger



Natalie & Rita

## Natalie's Trillium Story

-- by Jennifer Steger

Looking back at her time at Trillium Natalie Ronn has been a supportive part of many lives. Natalie's Trillium Story started back in the days when Joanne, Ron, Mike, and Patti lived at the Fifth Street program. She remained a strong support at Fifth Street through roommate changes, and eventually moved with the program to what is now Parkwood I. Along with many other great things, Natalie has started the tradition of Halloween and Christmas parties that fill Parkwood with smiles and laughter. Her strong commitment to the people she works with shines though each time she comes to work. Thanks, Natalie for all your years of hard work!

## Congratulations Graduates!

Taylor Ashwell  
Melissa Farrell  
Jenna Gilbert  
Joshua Hendrickson  
Kristina Hill  
Cindy Hindermann  
Kevin Johnson  
Kelly Cundberg  
Brandy Mojica  
Andy Pickett

A+

Justine Sandstedt  
Kyle Wordelman



● **Open Positions** -- For information on open positions at Trillium Services, please call (218) 722-5009 and ask for the "jobs line", or go on-line to [www.trilliumservice.com](http://www.trilliumservice.com). Openings are also posted in Conference Room 1.

● **Annual Outcome Report** -- Trillium Services, Inc. Annual Outcome Report is available upon request. If you are interested in receiving a copy, please call our office at (218) 722-5009 or request one on-line at [www.trilliumservice.com](http://www.trilliumservice.com)

● **Annual Satisfaction Surveys** -- Trillium Services, Inc. Satisfaction Survey results are available for review at the Trillium Office.

● **Action Request Box** -- Do you have ideas, comments, or questions that would improve the services we provide? Fill out an Action Request Form located in the Brew Ha Ha. Requests are reviewed bi-weekly and will remain anonymous if you choose. We look forward to hearing from you!

*Trillium Works! would like to recognize and thank all the local businesses who support making our community a better place for everyone to work and live.*

*A special thanks goes out to:*

Amazing Grace Cafe	Hermantown Elementary
Animal Allies	House on the Hill Daycare
Anytime Fitness	JC Penney
Benedictine Health Center	Lake Superior Zoo
Burrito Union	Midway Lumber
Comfort Inn-West	Rainbow Senior Center
Country Kitchen	St. Ann's Assisted Living
Creation Station Daycare	St. Mary's Hospital
Dairy Queen	Savories Catering
Duluth/Superior Burger Kings	Sir Benedicts Tavern on the Lake
Engwall Florist	Slumberland
Farmers Insurance	Super One Foods
Foster's Bar and Grill	Taco Bell
Great Harvest Bread Co.	TJ Maxx

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*Angela Gustafson, Director's Corner*

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